

## How to Stay Compliant with Employment Laws

When Your Manufacturing Company is Expanding into New States



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## Introduction

Today's workplace is expanding at a rapid pace, and your business may be one of many transitioning to a multistate workforce—opening new facilities in another state (or states).

A growing business brings excitement and new prospects, but it can also add complexity to your organization's regulatory framework. If you have one or more employees working in another state, you're required to comply with applicable employment laws and regulations for that location in addition to federal employment laws. This can be a difficult task given the complex and constantly evolving employment law landscape.

When you have expert guidance and systems in place to ensure regulatory compliance, you mitigate your company's risks and provide a safe, equitable, and nurturing work environment for your employees.

In this guide, you'll find best practices, guidelines, and helpful input from G&A's employment law compliance experts to help your company navigate laws and regulations that can vary from state to state.



# The Risks and Rewards of Employment Law Compliance

Employers must comply with applicable employment laws in states where they have employees conducting business on their behalf. This applies whether or not your manufacturing company has a physical location—such as office space, a warehouse, or an industrial facility—in that state.

"If you hire an employee in 'X' state, or if one of your existing employees transfers to a facility in a different state, you are officially conducting business there," says Kelley Zanfardino, manager of compliance services for G&A Partners. "All employment laws enacted by various states apply to employees who work within the state's borders, so you must follow the law

or risk possible penalties and fines that could result from noncompliance."

For example, Zanfardino says, New Mexico enacted a paid sick leave law, and qualifying employers who do business in New Mexico must comply with the law. So, if you have your company headquarters in Texas (which does not have a paid sick leave law) and you then open a facility in neighboring New Mexico, you must comply with all of New Mexico's employment laws that cover employees now working in that state.

"All employment laws enacted by various states apply to employees who work within the state's borders, so you must follow the law or risk possible penalties and fines that could result from noncompliance."

Kelley Zanfardino, manager of compliance services for G&A Partners



## Rewards of Employment Law Compliance

According to the Houston Chronicle's "Importance of Compliance in Business" by Steve Milano, when your organization fully complies with all laws that apply to your multistate operations, you reap several pro-business benefits, including:

#### **Fewer Legal Problems**

Employment law compliance decreases your risk of fines, penalties, work stoppages, lawsuits, or a temporary business shutdown.

#### **Safer Workplace Operations**

Federal and state safety-focused rules and regulations help create a secure work environment for employees and, in turn, strengthen and safeguard your company's operations.

#### **Improved Public Relations**

You can include information about your company's Equal Employment
Opportunity (EEO)-compliant hiring practices on your website, job listings, and
other marketing materials and communicate your company's commitment to legal
compliance and a safe workplace when recruiting new employees.

#### **Higher Employee Retention Rates**

Many federal and state laws protect employees and ensure companies provide a fair, professional, and safe work environment. This, in turn, encourages employees to stay rather than search for a new job, which can improve your company's employee retention rate.

Eleesha Martin, manager of <u>Recruitment Process Outsourcing (RPO) Services</u> for G&A Partners, estimates that the average cost of replacing just one employee ranges from one-third to two times their annual salary, not to mention the negative impact it can have on company culture and employee morale.

## Risks of Employment Law Noncompliance

#### The risks (and cost) of noncompliance can be high and may include:

- Damage to your company's reputation
- Declining employee recruitment and retention rates
- Reduced productivity
- Potential penalties, fines, and legal costs associated with attorney's fees and lawsuits

Penalties, fees, and costs vary by compliance violation, but here are some examples of fines and costs for federal law violations:

Occupation Safety and Health Administration (OSHA): Fines up to \$15,135 for each violation and \$15,135 more for each day that the company is late in lessening, reducing, or removing the hazard. Companies can also face up to \$156,259 in penalties for willful or repeated violations.

Fair Labor Standards Act (FLSA): Back pay in the amount of unpaid minimum wages and overtime compensation, front pay in the amount of the unpaid wages (if the employee is wrongfully terminated), liquidated damages in the amount of unpaid wages (unless the employer can demonstrate good faith), and civil money penalties for each violation (paid to the government).

Penalties for state employment law violations also vary, but can be similarly costly.

## Employment Laws that Affect a Multistate Workforce

Employers need a robust legislative and regulatory compliance structure in place to manage a multistate workforce. Depending on where your company has a presence, you could have varying requirements such as deducting and remitting state payroll taxes (including state income and unemployment taxes), coverage under a proper workers' compensation policy, and ensuring employees receive all rights and benefits conferred to them by the state legislature and regulatory agencies.

"This can be challenging because all this information is not housed in one, easy-to-navigate resource," says G&A Partners' Kelley Zanfardino. "Information regarding tax requirements is captured in a different place than unemployment information, and the applicable laws and regulations have been enacted over many decades, so finding information on requirements that have been in place for a long time can be challenging."



## Take Note

As a rule of thumb, federal employment laws set the minimum requirements. But when state or local laws set higher standards, you must adhere to those standards plus those in the federal laws. State, county, or city laws and regulations may also require something different that is not addressed at all in the federal laws.

Following is a summary of a few employment laws — federal, state, city, or county — that may apply to your company if you have employees working in those jurisdictions.

## **Anti-Discrimination Laws**

The <u>U.S. Equal Employment Opportunity Commission (EEOC)</u> enforces federal laws prohibiting employment discrimination. These laws protect employees and job applicants from employment discrimination when it involves:

- Unfair treatment because of race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), national origin, age (40 or older), disability, or genetic information.
- Harassment by managers, coworkers, or others in the workplace because of race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability, or genetic information.
- Denial of a reasonable workplace accommodation that an employee needs because of religious beliefs or disability.

EEOC regulations apply to employers with at least 15 employees (20 employees in age-discrimination cases) and all work-related activities, including hiring, firing, promotions, harassment, training, and payment of wages and benefits.

## Laws by State

In addition to federal law, several states have added gender identity, sexual orientation, and gender expression as protected characteristics to local anti-discrimination laws. Many require mandatory harassment prevention training for managers, supervisors, and employees.

Find more information on recent anti-discriminatory regulations, along with specific examples of changes to state anti-discrimination laws in, Hall, Render, Killian, Heath & Lyman, P.C.'s "New Anti-Discrimination Laws Around the Country."

## **Employee Leave Laws**

The federal <u>Family Medical Leave Act (FMLA)</u> applies to employers with 50 or more employees and allows eligible employees up to 12 weeks of unpaid, job-protected leave for specified family and medical reasons; and up to 26 weeks to care for a covered service member with a serious injury or illness.

Though FMLA leave is unpaid, workers may choose, or employers may require them to, use accrued paid sick, vacation, or personal time while on FMLA leave. Employers are also required to continue paying the employer's share of workers' group health insurance premiums on the same terms as if the employees were not on leave.



Eligible employees are those who have worked for at least 20 weeks in the current or preceding calendar year, and who have worked at least 1,250 hours during the prior 12 months in a location that has 50 or more employees within a 75-mile radius.

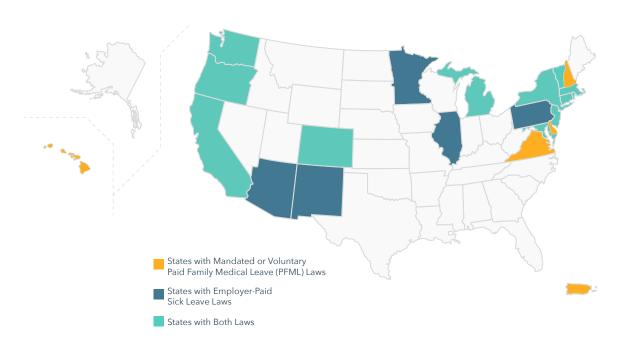
## Laws by State

Some state and local governments have enacted employer-paid sick leave and/or paid family and medical leave laws, typically for absences due to short-term illness or injury, and preventive healthcare for the employee and the employee's children or other family members. Most have exemptions based on the size and type of employer or allow employers to impose specific worker eligibility requirements. Some also permit employers to set a waiting period before new employees use accrued leave.

Check the below sources to see if any of your employees work in a state and/or local jurisdiction that has Paid Family and Medical Leave (PFML) laws and/or employer-paid sick leave laws:

- Outline of basic features of each state's Paid Family Medical Leave Laws
- State-by-state highlights of Paid Family Medical Leave Laws
- States and Local Jurisdictions with Employer-Paid Sick Leave Laws

#### EMPLOYEE LEAVE LAWS ACROSS THE U.S.



On average, state paid family and medical leave (PFML) provides six to 12 weeks of full or partially paid leave per year without accrual. Paid family and medical leave may be insured and funded by employer and/or employee contributions. Generally, PFML allows workers to:

- Take longer periods of leave to recover from a more serious personal injury or illness
- Care for a loved one
- Take leave for the birth or adoption of a child



Several states have expanded job-protected leave benefits beyond FMLA's minimum standards by expanding eligibility, the duration of leave, the definition of family members, or qualified reasons for taking leave in the private or public sector. Find the expanded eligibility state list here.

At the state and local levels, there is a growing trend toward universal paid leave or "paid leave for any reason" programs. In addition, G&A Partners' Eleesha Martin says many employers offer voluntary paid family leave in states that do not require it. "Candidates want to work for

companies that provide paid family leave," Martin says. "By offering this benefit—even if you aren't required to—you can attract top talent, boost retention rates, and improve employee engagement and morale. It's a win-win."

## Wage and Labor Laws

Wage and hour laws primarily determine the wage rates you're required to pay and the hours for which you must compensate employees.

If your organization generates more than \$500,000 a year (with some exceptions) and engages in interstate commerce, you're subject to federal and state wage and hour laws.

The U.S. Department of Labor's Wage and Hour Division (WHD) enforces the Fair Labor Standards Act (FLSA), which sets minimum wage and overtime pay standards, outlines employer record-keeping requirements, and establishes child labor regulations.

## If your business is subject to the FLSA, these are the main compliance requirements:

### Minimum Wage and Overtime

The FLSA requires employers to pay employees who are not exempt from minimum wage provisions an hourly wage of no less than \$7.25 per hour. Many <u>states</u>, cities, counties and municipalities have enacted minimum wage laws that exceed the federal requirement, and employers doing business in those states and jurisdictions must apply the most generous wage rate. Overtime is generally at time-and-a-half when an employee works more than 40 hours in a seven-day workweek, except in California, Nevada, and Alaska, where the law requires that employers pay daily overtime.

### **Exempt vs. Nonexempt Employees**

Some employees are exempt from the FLSA's requirements. Employees paid on a <u>salary basis</u> are generally exempt from overtime and minimum wage provisions, if the employees are paid the minimum salary threshold, which for most exempt roles is \$684/week. Some states, like Washington, New York, California, Colorado, Alaska, and Maine, have higher minimum salary thresholds that employees must be paid to meet the salary basis test.

Some employees are exempt from the minimum wage regulations but not the overtime regulations or vice versa. The Department of Labor's Handy Reference Guide to the FLSA has more information about which employees are exempt from the Act's requirements. All types of employees who are not on the exemptions list are called "nonexempt" employees, and the Act's minimum wage and overtime protections apply to them.

It is expected that sometime in 2023, the federal DOL will announce an increase to the current minimum salary threshold, which will require employers to review impacted employees, and either increase their salary to maintain their exemption status or reclassify them as nonexempt.

#### Recordkeeping Requirements

Employers covered under FLSA regulations must keep and maintain employee records with information including employee name and Social Security number (or other identifying number used in payroll records), address, occupation, regular pay rate, and more.

## Pay Equity Laws

Nearly all businesses are subject to laws enforced by the Equal Employment Opportunity Commission (EEOC) that promote pay equity and prohibit pay discrimination.



The federal Equal Pay Act of 1963 (EPA) makes it illegal for employers to pay workers of one sex lower wages than workers of another sex for equal work in jobs requiring the same skill, effort, and responsibility. The Act also allows employees to sue for damages directly and applies to all businesses and governmental entities with more than one employee. In addition, several other federal regulations, including Title VII of the Civil Rights Act of 1964, the Age Discrimination Act of 1967 (ADEA), Title I of the Americans with Disabilities Act of 1990 (ADA), and the Genetic Information Nondiscrimination Act of 2008 (GINA), also prohibit pay/ compensation discrimination.

The types of compensation covered under these EEOC pay-equity laws include, but are not limited to:

- Regular pay
- Overtime/double time pay
- Bonuses
- Commissions
- Stock options

- Profit-sharing and bonus plans
- Life insurance
- Vacation and holiday pay
- Travel allowances and reimbursements

## Laws by State

Beyond the federal laws supporting pay equity, many state legislatures have pushed even stronger pay equity-related laws into action. Every state, plus the District of Columbia, has enacted some version of equal pay laws, acts, or statutes that cover pay transparency, retaliation, and annual pay data reporting to help enforce equal pay practices and eliminate discrimination.

Wage transparency laws, a growing pay equity trend expanding across the U.S., require employers to disclose a wage scale or salary range for each job posting, and/or salary history ban statutes prohibiting employers from asking applicants about current or past salaries.

Some states have exceptions for small businesses, typically exempting employers with a specified number of employees. Refer to <u>Littler Mendelson P.C.'s Pay Equity Laws Map</u> for more information about each state's pay equity, pay discrimination, wage transparency, and salary history ban laws.

## Occupational Safety Laws

Federal law requires that employers maintain a safe workplace by complying with requirements outlined in the Occupational Safety and Health Administration (OSHA) Act, which includes:

- Review current regulations to ensure you are implementing OSHA's required safety and reporting measures to provide a safe workplace that is free of known hazards.
- Maintain an annual log of recordable workplace injuries and illnesses, post OSHA Form 300A, and retain the records for five years. (Note: This requirement applies to most employers with more than 10 employees not on the exempted industry list.)
- Report all work-related fatalities in the time frame dictated by the state workers' compensation law.
- Provide required training to all workers in a language and vocabulary they can understand.
- Prominently display OSHA's "Job Safety and Health: It's The Law" poster in the workplace. Employers can download a free copy of the required poster from OSHA.
- Post OSHA citations at or near the site of alleged violations.

## Laws by State

In addition, a growing list of states have <u>OSHA-approved "State Plans,"</u> which are state-run safety and health programs that cover the private sector and/or state and local government employees, and most self-employed workers.

If your company operates in one of these states, you are required to administer additional safety measures outlined in their state plan. Find a list of states with OSHA-approved "State Plans" here.



The line between classifying an "employee" and "contractor" sometimes blurs, but it should be clearly designated for your company to comply with the law.

The U.S. Internal Revenue Service (IRS) has established rules for determining a worker's status and recommends using the criteria (or factors) outlined in <u>"Common Law Rules"</u> when deciding how to classify individuals as independent contractors or employees.

#### **New Federal IC Test Expected in 2023**

In 2022, the U.S. DOL proposed a new independent contractor rule and economic realities test that will become the standard. The likely result of the new DOL rule is that more workers will be classified as employees and some who have already been classified as independent contractors may need to be reclassified as employees. This final rule is expected in May 2023.



## Take Note

Generally, the IRS defines an employee as an individual who performs services for an employer who, in turn, controls how and what work is done. An independent contractor (IC) is generally defined as an individual who controls or directs how and when work is performed and provides the company the work product or services for which they are contracted. NOTE: Several states have their own independent contractor tests, some of which are more stringent than the IRS test.

## U.S. laws that provide workers protection against misclassification include:

## U.S. Department of Labor Wage and Hour Division's "Misclassification Initiative"

A federal-state effort to protect employees' rights and prevent their misclassification as independent contractors and other "nonemployee" terms. The DOL initiative defines misclassification as "employers who incorrectly treat workers who are employees under this federal law as independent contractors" and may try to deny the workers benefits and protections to which they are legally entitled.

#### Internal Revenue Code

This code states that employers must withhold income taxes for employees (reported on a Form W-2) but not for independent contractors (who report their income on a Form 1099). Therefore, an employer who misclassifies an employee as an independent contractor with no reasonable basis for doing so can be held liable for employment taxes for that worker, including all unpaid employer federal, state, and local income tax withholding payments as well as a percentage of the employee's income tax withholding and FICA payments (Social Security and Medicare contributions).

## Laws by State

When you expand your operations to employ workers in another state, worker classifications are essential for compliance with state unemployment insurance and workers' compensation laws, which provide protections for workers who lose their job or are injured on the job. Workers classified as independent contractors are not typically eligible for compensation and other benefits these programs offer. However, a person could qualify for these benefits if they've been misclassified as an independent contractor.

These are roadblocks your company could encounter if you misclassify a worker:

- If a state unemployment agency believes a worker was misclassified as an independent contractor, they could grant the worker benefits and require the employer to pay unemployment insurance premiums and penalties. Contact the <u>relevant state agency</u> to learn more about tests that determine workers' classification and other eligibility under state unemployment insurance laws.
- An employer can be held liable for a misclassified independent contractor's on-the-job injuries and penalties. <u>Contact the relevant state workers' compensation board</u> to find out how a worker's employment status affects workers' compensation benefits.



## Workers' Compensation Laws

There is no federal umbrella workers' compensation law, but the U.S. Department of Labor's <u>Office of Workers' Compensation Programs</u> (OWCP) administers disability compensation programs that provide wage replacement benefits, medical treatment, vocational rehabilitation, and other benefits to certain workers (or their dependents) who are injured at work or acquire an occupational disease. Other specific groups are covered by:

- Federal Employees' Compensation Program
- Longshore and Harbor Workers' Compensation Program
- Federal Black Lung Program
- Energy Employees Occupational Illness Compensation Program

## **Laws by State**

Though they differ in the details, every state, except Texas, has a law requiring most private employers to purchase workers' compensation insurance that provides a range of benefits to employees who are injured or become ill because of their jobs.

According to <u>Smith Amundsen's article on remaining compliant when hiring remote employees</u>, employers should be particularly mindful of state workers' compensation insurance laws as employers will be required to provide proper coverage and purchase workers' compensation insurance as soon as they hire their first employee in many states.

"An employer should notify its workers' compensation carrier about the remote work arrangement and the employee's remote location," states the article. "In most cases, remote employees will be considered localized in the state where they work remotely."

## Taxes and Financial Reporting Regulations

In addition to paying wages and fulfilling federal payroll tax obligations, employers are responsible for remitting state taxes such as income, disability, and unemployment taxes. These vary significantly from state to state and may include fees or taxes in cities and counties when employees live or work within their jurisdictions. For these reasons, and many others, it is imperative that <u>your remote workers</u> immediately report changes in residence, particularly if they move out of state.



Organizations should explore how the following conditions impact their state tax obligations and create challenges with payroll tax withholding for remote employees:

#### Tax Nexus

Nexus generally refers to the nature and frequency of contacts that an out-of-state company must establish in a state before it becomes subject to that state's tax laws and jurisdiction. For example, a company is generally considered doing business and subject to a state's income tax laws if the company has employees working in the state, but rules vary. To maintain compliance in all states where your company has a location and/or workers, you should determine the relevant state's nexus standard and the corresponding income taxes, gross receipts taxes, sales taxes, and local business taxes that your company is obligated to pay. Failure to abide by a jurisdiction's tax rules can result in penalties and interest.

### Apportionment

Apportionment is the assignment of a portion of a corporation's income to a particular state to determine the corporation's income tax in that state. The state(s) where your company is doing business or has a workforce presence determines how much of your earnings result from business done in that state so it can charge you the right amount of income tax.



## **Take Note**

An organization's employment tax withholding obligations include federal income tax and the employee's share of Social Security and Medicare taxes (FICA taxes). In addition, your company is also required to withhold state disability tax if required by the state and state income tax for the state in which services are performed—except for those without a state income tax, including Alaska, Florida, Nevada, New Hampshire, South Dakota, Tennessee, Texas, Washington, and Wyoming.





Whether you open an additional location or employ workers in another city, state, or region, your business must comply with local and state employment laws and regulations.

These recommended best practices can help you manage workers while adhering to applicable employment laws and tax regulations:

- Register with Local and State Agencies
  - If you have not already, register your company with all local and state tax agencies in the states in which you have employees. Also, make sure you apply for and obtain all required in-state licenses and certifications for your business.
- Comply with Local Workplace Regulations

  States have varying laws that govern workplaces in their jurisdiction, such as minimum wage and overtime laws, required meal and rest periods, and payday requirements (how often and in what manner employees must receive a paycheck). Your business must comply with these regulations, so brush up on them before doing business outside your home state.
- Review Your Tax and Withholding Obligations

  Employment tax laws vary by state and city, so become familiar with local requirements. Likewise, workers' compensation and unemployment insurance programs are run by state agencies, so you need to be familiar with these obligations. Determine the relevant state's nexus standard and the corresponding income taxes, gross receipts, sales, and local business taxes your company is obligated to pay.

#### Document Your Policies and Procedures

Review and, if necessary, modify your company's multistate workplace policy. If your company doesn't have a policy, create one that reflects your workplace strategy. Ensure that it incorporates guidelines and procedures for employees working at the workplace or in other locations. In addition, include practices you will follow to ensure your company operates effectively and legally within the laws of local and state jurisdictions where you employ workers. Finally, ensure your policy is reflected in your employee handbook.

#### Work with a Team of Experts

Managing multiple locations can be a complicated and involved process. Consider working with a <u>professional employer organization (PEO)</u>, which can help you navigate the complexities of a multistate workplace model.



G&A Partners has HR
professionals who understand
the nuances of multistate
employment law compliance,
and we can help you keep your
organization compliant everywhere you
have a work presence. We also offer clients
our state-by-state Compliance Starter Kits,
which include:

- Highlights of critical things to know about the specific state
- Suggested content to include in a state-specific handbook
- Resources from a major legal firm regarding relevant laws in that state
- State-required posters and notices that organizations must display publicly (some kits include required city-level posters as well)

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